



“ SENOK AIR ”, is the only entirely Sri Lankan owned helicopter charter service.

At SENOK AIR we offer our clients a totally confidential, personal and professional service.

With the objective of offering, you a fast, flexible yet luxurious travel alternative, we operate brand new state of the art Airbus (previously known as Eurocopter) AS350 B3 helicopters manufactured in France. SENOK AIR is fully approved by the manufacturer, Messrs. Eurocopter for service, maintenance and fleet management. The fully air-conditioned spacious cabin offers luxurious seating for up to six passengers.

We offer the following Cabin Configurations in our Fleet of Helicopters;

- Executive Configuration - 6 Passengers and Pilot
- Luxury Configuration - 5 Passengers and Pilot
- Premium Configuration - 4 Passengers and Pilot

The flexible design of the B3 enables it to be configured for many different missions, allowing one aircraft to perform the role of many, such as Medivac Services in emergencies.

The aircraft can also be configured with the "enhanced cargo handling system". The system consists of an under sling which can carry up to 1200 Kgs.

Our rates are based on flight hours, making our services attractive not only in terms of speed, comfort and efficiency but also in cost too.

We provide personalized packages based on the number of flight hours at a special rate. We look forward to welcoming you onboard SENOK AIR !

HELICOPTER SPECIFICATIONS

TYPE: EUROCOPTER AS 350 B3

YEAR OF MANUFACTURE: 2011

PLACE OF MANUFACTURE: FRANCE

ENGINE: ARRIEL 2B 1 Single Engine equipped with a single channel Digital Engine Control Unit (DECU) with a mechanical backup system.

ADDITIONAL FEATURES: Enhanced with a dual channel Full Authority Digital Engine Control and dual hydraulics (FADEC), Fully Air Conditioned, Different Seating Configurations, Different Missions, High Visibility Glass Cockpits

OUR INSURANCE POLICY

Re-insured through Lloyd's.

Liability :

- Third Party Liability : USD 3 Mil any one accident
- Passenger Liability : USD 200,000 per person
- Baggage Liability : USD 10,000 per person

OUR SERVICES AND STAFF

We are committed to providing you with safe, efficient and convenient transportation services. Our pilots are Civil Aviation Authority of Sri Lanka (CAASL) approved commercial Pilots.

Each pilot has earned their aviation experience in civilian, military and law enforcement operations and has logged over several thousand hours of flight time to ensure the safest and most enjoyable flight experience for our guests.

	Capt. Amal Wahid Chief Pilot	Capt. Riyancy Rajapaksha	Capt Ruwan Fernando
Total Flying Hours:	Approx. 4,900	Approx. 3100	Approx. 1350
Total Hours on helicopters:	Approx. 4,500	Approx. 3000	Approx. 1260
Total on AS 350 B3:	2,100	900	1000
Pilot in Command (Hours):	4,080	2100	700
License:	CPL/ CPLIR	CPL	CPL

Our Fleet

4R - MSS



4R- MVS



Baggage



Type A - 23 KG



Type B - 10 KG



Two Type A Luggage and two Type B Luggage

Or

Four Type B Luggage

Seating

Standard Configuration

1 pilot maximum 5 passengers

2 pilots maximum 4 passengers



Luxury or VIP configuration

1 pilot maximum 4 passengers

2 pilot maximum 3 passengers



Bench seat configuration

1 pilot maximum 6 passengers



Safety around Helicopters

Safety Around Helicopters

APPROACHING OR LEAVING A HELICOPTER



Do not approach without receiving a visual signal from the pilot. Do not leave without a visual or spoken instruction to do so. Stay where the pilot can see you at all times.



On sloping ground always approach or leave on the downslope side for maximum rotor clearance.



If blinded by swirling dust or grit, STOP – crouch lower, or sit down and wait for assistance.



If disembarking while the helicopter is hovering, get out slowly and smoothly when cleared to by the pilot.



Do not approach or leave a helicopter when the engine and rotors are running down or starting up.



Crouch while walking for extra rotor clearance. Always remove hats. Never reach up or chase after anything that blows away.



Carry long objects horizontally below waist level – never upright or on the shoulder.

TAKEOFF, LANDING, AND LOADING OPERATIONS



Clear helipad of loose articles. Secure your gear from the effects of rotor wash.



When transporting personnel, loading staff should ensure that:

- Passengers are briefed on approaching and leaving the helicopter
- They are grouped together and positioned to one side of the landing zone
- They face away from helicopter during takeoff and landing
- Each person looks after their own gear
- They are ready to board in turn as soon as the pilot gives the signal, and they are escorted to the helicopter.



When directing the pilot for landing, stand with back to wind and arms raised.



When directing the pilot by radio, remember they may be too busy to give a reply.



After hooking up a cargo sling, move forward and to the side to signal the pilot. Ensure the sling is not across the skid. Never ride on the sling.



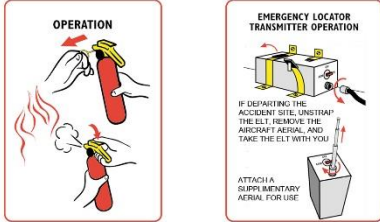
Fasten and adjust your seat belt on entering the helicopter and leave it fastened until the pilot signals you to get out.

Passenger Safety

PROHIBITED ON BOARD



OPERATING EQUIPMENT



SAFETY TIPS

1. Do not Throw any Object out of the window
2. Do not operate Door Opening Handle in Flight
3. Do not Change Seats in flight Stay On the Initially Assigned Seat
4. Do Not Distract the Pilot during engine start/shut down and whilst take off, taxing & landing.
5. Do not throw loose articles near the helicopter
6. Do not carry dangerous goods

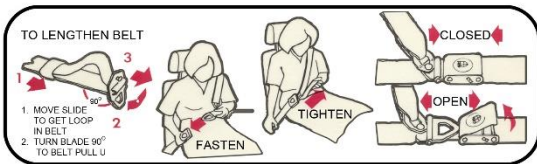
Alert your Pilot if you have any safety Concerns.

PLEASE DO NOT REMOVE THIS CARD FROM THE HELICOPTER

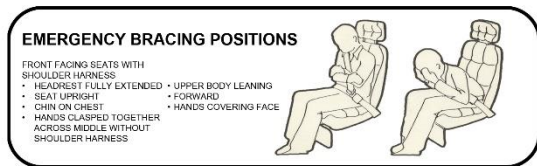
SAFETY FEATURES



SEAT BELTS



BRACE POSITION



OPENING EXITS



PASSENGER BRIEFING

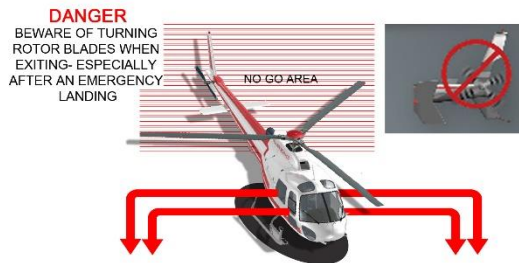
EUROCOPTER AS350 B3



AIR SENOK



EXITING THE HELICOPTER



APPROACH HELICOPTER



APPROACH AND DEPARTING HELICOPTER

OBSERVE THE POSITION OF THE ROTOR BLADES, MAKE EYE CONTACT WITH THE PILOT AND BE VIGILANT OF TURNING ROTORS

BEND AT THE WAIST AND LOWER YOUR PROFILE TO APPROACH FROM THE FRONT.

DO NOT GO BEHIND THE HELICOPTER.

EXIT DOWN HILL FROM A SLOPE



Dangerous Goods

DANGEROUS ARTICLES

For Purpose of Safety, dangerous articles such as those specified below must not be carried in passenger baggage

Briefcases and attached cases with installed alarm devices

Compressed Gases (flammable, non-flamable and poisonous such as butane, oxygen, propane, aqualung cylinders.



Cylinder gas/air Compressed

Corrosives such as acids, alkalis and wet cell batteries



Wet cell batteries

Etologic Agents (bacteria, viruses etc)

Explosives, Munitions, Fireworks



Firearms, replicas of weapon, daggers, knives (Flick) or other offensive looking articles and flares

Flammable , liquid and solids such as lighter or heater fuels. Matches and articles which are easily ignited



Lighters need inverting before ignition



Matches are not acceptable and may be carried on the person

Radio- Active materials

Oxidizing Material

Such as Bleaching powder, peroxide



Poisons such as arsenic, cyanides, insecticides, weed killers

Other dangerous articles such as mercury, magnetized materials, offensive or irritating materials



Apparatus containing mercury must not be carried in baggage.

Medicines in limited quantities which are necessary or appropriate for the passenger during the journey may be carried.



Further information is available on request

Dangerous Goods Carried by Passengers



TABLE 2.3.A
Provisions for Dangerous Goods Carried by Passengers or Crew (2.3)

Dangerous goods must not be carried in or as passengers or crew, checked or carry-on baggage, except as otherwise provided below.

Permitted in or as carry-on baggage					
Permitted in or as checked baggage					
Permitted on one's person					
The approval of the operator(s) is required					
The pilot-in-command must be informed of the location					
NO	NO	NO	n/a	n/a	Disabling devices such as mace, pepper spray, etc. containing an irritant or incapacitating substance are prohibited on the person, in checked and carry-on baggage.
NO	NO	NO	n/a	n/a	Security-type attaché cases, cash boxes, cash bags, etc. incorporating dangerous goods, such as lithium batteries and/or pyrotechnic material, are totally forbidden. See entry in 4.2 - List of Dangerous Goods.
NO	YES	NO	YES	NO	Ammunition (cartridges for weapons) for sporting purposes, securely boxed (in Division 1.45), in quantities less than 5 kg (11 lb) gross weight per person for that person's own use, excluding ammunition with explosive or incendiary projectiles. Allowances for more than one passenger must not be combined into one or more packages.
NO	YES	NO	YES	NO	Camping stoves and fuel containers that have contained a flammable liquid fuel, may be carried provided the fuel tank of the camping stove and/or fuel container has been completely drained of all liquid fuel and action has been taken to nullify the danger. (See 2.3.2.5 for details.)
YES	YES	NO	YES	NO	Carbon dioxide, solid (dry ice), in quantities not exceeding 2 kg (4.4 lb) per passenger when used to pack perishables not subject to these Regulations in carry-on baggage, provided the package permits the release of carbon dioxide gas. Operator approval required for checked baggage only.
NO	YES	NO	YES	NO	Wheelchairs or other battery-powered mobility devices with non-spillable batteries (see Packing Instruction 806 and Special Provision A67), provided that the battery is disconnected, the battery terminals are insulated to prevent accidental short circuits and the battery is securely attached to the wheelchair or mobility aid. <i>Note: Wheelchairs/mobility aids with gel type batteries do not require the battery to be disconnected provided the battery terminals are insulated to prevent accidental short circuits.</i>
NO	YES	NO	YES	YES	Wheelchairs or other battery-powered mobility devices with spillable batteries. (See 2.3.2.4 for details.)
YES	NO	NO	YES	NO	Heat producing articles such as underwater torches (diving lamps) and soldering irons. (See 2.3.3.2 for details.)
YES	NO	NO	YES	YES	Mercury barometer or thermometer carried by a representative of a government weather bureau or similar official agency. (See 2.3.3.1 for details.)
YES	YES	NO	YES	NO	Avalanche rescue backpack, one (1) per passenger, equipped with a pyrotechnic trigger mechanism containing less than 200 mg net of Division 1.4S and less than 250 mg of compressed gas in Division 2.2. The backpack must be packed in such a manner that it cannot be accidentally activated. The airbags within the backpacks must be filled with pressure relief valves.
YES	YES	NO	YES	NO	Insulated packagings containing refrigerated liquid nitrogen (dry shipper), fully absorbed in a porous material and intended for transport, at low temperature, of non-dangerous products are not subject to these Regulations provided the design of the insulated packaging would not allow the build-up of pressure within the container and would not permit the release of any refrigerated liquid nitrogen irrespective of the orientation of the insulated packaging.

Note: n/a means not applicable.



Other Airline Security Responsibilities/Issues — Attachment E

TABLE 2.3.A
Provisions for Dangerous Goods Carried by Passengers or Crew (2.3) (continued)

Permitted in or as carry-on baggage					
Permitted in or as checked baggage					
Permitted on one's person					
The approval of the operator(s) is required					
The pilot-in-command must be informed of the location					
YES	YES	YES	YES	NO	Non-flammable gas cylinder fitted into a life jacket containing carbon dioxide or other suitable gas in Division 2.2, up to two (2) small cylinders per passenger, and up to two (2) spare cartridges.
YES	YES	NO	YES	NO	Oxygen or air cylinders required for medical use.
NO	YES	NO	NO	NO	Aerosols in Division 2.2, with no subsidiary risk, for sporting or home use.
YES	YES	YES	NO	NO	And Non-radioactive medicinal or toilet articles (including aerosols) such as hair sprays, perfumes, colognes and medicines containing alcohol. The total net quantity of all above mentioned articles must not exceed 2 kg (4.4 lb) or 2 L (2 qt), and the net quantity of each single article must not exceed 0.5 kg (1 lb) or 0.5 L (1 pt).
YES	YES	YES	NO	NO	Alcoholic beverages, when in retail packagings, containing more than 24% but not more than 70% alcohol by volume, in receptacles not exceeding 5 L, with a total net quantity per person of 5 L.
YES	YES	YES	NO	NO	Carbon dioxide gas cylinders worn for the operation of mechanical limbs. Also, spare cylinders of a similar size if required to ensure an adequate supply for the duration of the journey.
YES	YES	YES	NO	NO	Consumer electronic devices containing lithium or lithium ion cells or batteries, such as watches, calculating machines, cameras, cellular phones, lap-top computers, camcorders, etc., when carried by passengers or crew for personal use (See Packing Instruction 912 and Special Provision A45). Spare batteries must be individually protected to prevent short circuits and carried in carry-on baggage only. In addition, each spare battery must not exceed the following quantities: a) for lithium metal or lithium alloy batteries, a lithium content of less than 2 g; or b) for lithium ion batteries, an aggregate equivalent lithium content of less than 8 g. Lithium ion batteries with an aggregate equivalent lithium content of more than 8 g but not more than 25 g may be carried in carry-on baggage if they are individually protected so as to prevent short circuits and are limited to two spare batteries per person.
YES	YES	NO	NO	NO	Hair curlers containing hydrocarbon gas, up to one (1) per passenger or crew-member, provided that the safety cover is securely fitted over the heating element. These hair curlers must not be used on board the aircraft at any time. Gas refills for such curlers are not permitted in checked or carry-on baggage.
YES	YES	YES	NO	NO	Medical or clinical thermometer, which contains mercury, one (1) per passenger for personal use, when in its protective case.
NO	NO	YES	NO	NO	Radioisotopic cardiac pacemakers or other devices, including those powered by lithium batteries, implanted into a person, or radiopharmaceuticals contained within the body of a person as the result of medical treatment.
NO	NO	YES	NO	NO	Safety matches or a lighter with fuel/fluid fully absorbed in a solid and intended for use by an individual when carried on one's person. However, lighters with a flammable liquid reservoir containing unabsorbed liquid fuel (other than liquefied gas), lighter fuel and lighter refills are not permitted on one's person nor in checked or carry-on baggage. <i>Note: "Strike anywhere" matches are forbidden for air transport.</i>

Covid 19 – Guidelines



SENOK

A SAFETY GUIDE WITH ADDITIONAL PRECAUTIONS POST COVID-19

The spread of the Corona Virus (COVID-19) has altered business spheres locally and across the globe, drastically.

As this has become the new normal, we at Cinnamon Air have come up with some additional safety & hygiene precautions to ensure that both our passengers and staff have a safe travelling experience, upon resumption of operations.

Pre-Flight & Embarkation Measures at Domestic Terminal



Passengers may be inquired regarding immediate past travel details



Wash your hands appropriately



Entry temperature screenings will be carried out



Social/physical distancing measures will be put into place



All passengers must wear face masks throughout



Additional Cleaning and disinfection measures are in place



Self baggage handling will be encouraged to minimise interactions

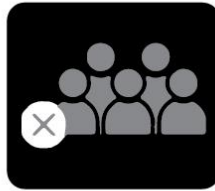


Enhanced boarding process to limit direct physical contact

In-Flight



Passengers are required to wear face masks while flying



Maintain requisite distance and minimal interaction with other passengers

Arrival at Destination / Disembarkation



Utilise alcohol-based hand sanitisers



Exit temperature screenings will be carried out.

Contact Details

For Any queries, please contact

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Operations

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